Chris Ames

A unifying leader, strategic pragmatist, and champion of clarity

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EXPERIENCE

Chief Innovation Officer

Differential · Cincinnati, OH · 2 Years

Defined and delivered on organizational goals while working with leadership to nurture opportunities and mitigate obstacles.

- Managed product design, development, and support teams to build innovative digital products and ensure client success
- Led the careers and people development program for the company
- Functioned as an innovation strategist for category-leading clients to surface market-viable product concepts
- Supported sales and marketing efforts to find leads and nurture them into new client engagements

Chief Technology Officer

System & Soul · Atlanta, GA · 1 Year

Defined and delivered on technology goals while working with leadership to nurture opportunities and mitigate obstacles.

- Led the effort to design, develop, and launch a new digital product and bring it to market
- Launched a product support team, knowledge-base, help desk platform, and related processes to ensure customer success
- Established and managed the technical infrastructure, platforms, and processes for the company

ADDITIONAL EXPERIENCE

Executive Coaching

Hired to provide weekly mentoring and consulting.

Venture Industry Advisor

Hired to advise fund managers on industry trends for opportunities.

PREVIOUS POSITIONS

Innovation Strategist	System Architect	Full-Stack Developer
UX Designer	Quality Assurance	Technical Support

SKILLS

Leadership

Business Strategy

Innovation

Artificial Intelligence

Product Management

HIGHLIGHTS

LEADERSHIP 360

Identified as *intentional*, *affirming*, and *energizing* by reports, peers, & management

CUSTOMER SATISFACTION

Led department to achieve a *90% very satisfied and satisfied* rating with internal customers

DIGITAL DISRUPTION

Advisor to a cross-functional team that explored disruptive innovation opportunities

STARTUP INCUBATION

Pitch team participant awarded angel funding

BACHELOR OF SCIENCE

Computer Information Systems 1998 · Valdosta State University

FIRST CODE WRITTEN

In BASIC on a Radioshack TRS-80 at age 10